Redesign of an Incubator and Warmer

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Existing Device

Personas

GE Giraffe Incubator and Warmer



Thermoregulation







Fatima

- Living in Za'Atari refugee camp in Jordan
- 38 years old
- 5-year old son and 6-year old daughter
- Housewife
- Daily income: 0 USD

Garima

- Living in Punjab, northern part of India
- 35 years old
- 4-year old daughter and 8-year old son
- Farmer, sells products
- Daily income: 0,87 USD



Peru





Family-Centered Care







Bi-Directional

Airflow



Maria

- Living in Lima
- 30 years old
- 3 & 9-year old daughter, 7-year old son
- Supermarket worker
- Daily income: 4 USD





Similarities

• Economic difficulties

Differences

• Big difference in access to medical health

Durability

- Lifespan of 10 years assumed
- **—** Leads to a GE healthcare dependency which is not compatible with the public health care sector or the situation in a refugee camp
- **—** No use of region-specific resources

Performance

- Modern state-of-the-art device (already established in the market)
- Additional features such as a rotatable, x-ray compatible mattress or a touch screen panel control



- **—** 35'000\$ for the basic unit, 43'600\$ including all gadgets
- **—** Cost of ownerships furthermore includes: repairing cost, training cost, energy usage, warranty extension, transport/shipping cost

Cost

— not affordable for local public health care centers

Usage

- Private vs. public health care / not appropriate for public health care
- Not accessible for everyone
- Very safe, fast transport possible and good noise conditions
- Regulatory approved

- ----- Need of medical professionals (nurse-patient ration 1:1 or 1:2 needed)
- Need of high user knowledge and training
- Certain level of restricted access to health care
- Public health care system available (UNHCR in Jordan)
- care and amount of services provided
- Cultural differences (caste society, family)
- Different environment in each country (political and climate)

Redesign and Re-evaluation





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- Good appropriateness for Punjab (India) and Za'Atari refugee camp (Jordan) achieved. Alternative application in Lima (Peru) due to better developed health care infrastructure
- Health provider for each persona has different priorities
- Enough quantity of qualified staff still essential to guarantee safety of the baby Targeting correct market sector important, performance oriented users will seek other device
- Established market and initial investment are main hurdles to implementation \bullet

Limitations

Specification and detailed cost

Basic PVC unit (including components):

Sale price still not determined

Components:

External thermometer and hygrometer:

PVC glass Canopy:

155\$ (250\$) heating plate (20\$), fan and motor (30\$), HEPA filter (30\$), water container (5\$), mattress (10\$), battery (20\$)

10\$ 40\$ (closed version) or 30\$ (open version)

Performance

Focus on main functions

- Steady body temperature
- Supply with warm and humid air
- Filtered air to ensure sterile microenvironment
- No high-tech production, could lead to performance variations
- **—** Less automated processes and control, staff has to take bigger part monitoring the baby's signals
- Possible testing in real world environment, adaptations regarding feedback from local end-user



Usage

Clear construction, transparent functioning and easy comprehension

Leads to less dependency on external provider and able to repair locally

Affordable for health institutions

Enables access for almost all